



Discord > My activities

# Bot Disabled

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## Ticket details



Unknown025

22 days ago

Hi there,

A couple days ago I received an email regarding a YouTube API issue related to my bot. I have taken action to rectify the issue, yet my bot seems to have been disabled anyway. Is there any reason for this, and what can I do about it?



Nora Neko

3 days ago

Hello,

Discord has restricted your app for violating our [Terms of Service](#), [Community Guidelines](#), [Developer Policy](#) or [Developer Terms of Service](#).

We've reviewed and confirmed this violation, and we will not reinstate your app.

Sincerely,

Discord Developer Compliance

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Unknown025

3 days ago

I'm sorry, which part of the Terms of Service did I violate?

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Nora Neko

3 days ago

Hi there,

Please review the notice that you received on December 13, 2022 for the details surrounding the restriction of your app.

Sincerely,

Discord Developer Compliance

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Unknown025

3 days ago

The notice says that “based on the information you’ve provided to Discord, it does not appear that you have fully remedied the YouTube API issue for your application”. I don’t know which information I provided to Discord, but I did remove any YouTube related functionality from my app upon receiving that notice.

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Nora Neko

2 days ago

Hello,

We’ve reviewed and confirmed this violation, and we will not reinstate your app.

Sincerely,

Discord Developer Compliance

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Unknown025

2 days ago

Is there a different violation, or is it the same one from December 13th?

Three months ago, my bot lost its verification status, and I didn't receive any information why. I sent two different support requests that remain open (IDs are [#29116646](#) and [#29452702](#) respectively) with no response. I then received a final notice on December 13th, warning me that my application will be terminated if I don't correct the YouTube API issue, which I fixed within a few hours of receiving the notice. Days later, my application is suspended.



Nora Neko

2 days ago

Hi there,

I can confirm that you received a separate notice on September 28, 2022 regarding the same YouTube API issue, and the one that you received on December 13, 2022 was the final notice. I apologize for the delays in response to your earlier requests, and since your other two tickets were both regarding the same issue, I'll go ahead and close them for you now.

Unfortunately, since you were not able to fully remedy the issue described prior to the deadline in the initial notice, your application was deleted and will not be reinstated.

Sincerely,

Discord Developer Compliance



Unknown025

2 days ago

I had to check, and the original notice from September 28th ended up in my junk folder, so I never saw it.

As I've stated previously, after December 13th, I removed all YouTube API related functionality. I left the slash commands as stubs, to reduce confusion for those who were used to them:

[OBJ]

What else was I supposed to do to fully remedy the issue?



[PastedGraphic-1.png](#)

50 KB · Download

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Nora Neko

2 days ago

Hi there,

We cannot give advice about how you can or can't comply with a third party's terms. Since the deadline has passed, you will not be able to make further changes to appeal this decision, and we will not be able to reinstate your app.

Sincerely,

Discord Developer Compliance



Unknown025

2 days ago

How can you enforce a termination and call my issue "not fully remedied" when you have no advice or any idea for how I'm supposed to comply with a third party's terms? I spent five years developing and supporting my bot, but that's all history now, because of an issue that I missed the original notice for, didn't get any response from support for three months, and then terminated after I did my best to remedy the problem. How is anyone supposed to spend years of effort (much less a single ounce of their time) developing for Discord, when all it takes to get terminated is to not remedy an issue for which there was barely any communication and zero guidelines for? What guarantee is there that this doesn't happen to any other of my applications, when a third party comes along?



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